

NEWSLETTER

🔍 Security Upgrades At The Nature Valley 🔍

Following the installation of thermal CCTV cameras in 2025 at the stream and stonewall fence sections of the Nature Valley, the 2nd phase has now been rolled out, with additional thermal cameras being installed alongside the old Voortrekker Grounds fence line. This upgrade is intended to enhance safety, improve visibility, and strengthen night-time surveillance across key strategic areas.

Although the directors and estate manager together with the security company are doing their utmost to keep the estate safe, residents are urged to remain vigilant at all times. The WBHOA would, once again, like to remind all residents to be vigilant and ensure that alarms and electric fences are activated, windows and doors, especially the ground floor, are closed and locked, and that vehicles parked in driveways, parking bays or outside residences are locked, with all valuables removed or kept out of sight. Please report any suspicious activity immediately to the security supervisor on 076 801 6418.

🌿 Nature Valley Update 🌿

The invasive Wattle and Bugweed trees in the Nature Valley area were removed at the end of last year as part of our environmental restoration efforts. To assist with clearing the felled trees, the HOA purchased a woodchipper to turn the invasive vegetation into compost. This has helped to clear the nature valley area while supporting the preservation of its natural habitat!

Access control - At the Gate (ATG)

The HOA has introduced a new QR access control system for visitors, domestic workers and gardeners, and other service providers. This system was implemented to enhance security make it easier for residents to grant access. However, it is currently being used by only a small number of residents. We encourage all residents to make use of ATG, as this will reduce the need for security guards to contact residents by phone and will strengthen access control at the estate. Below is a short summary of how to activate and use the ATG application on your phone.

Estate exits have also been simplified. The boom will open automatically as a vehicle approaches, eliminating the need to use fingerprint access when exiting.

~ Recycling Project ~

Residents are encouraged to keep recycling and to increase participation in our environmental initiatives. Simply separate refuse into recyclable and non-recyclable bags, and Opensky will handle the rest, making recycling easier for everyone.

May 2025	May 2026
The Hills - 44%	The Hills - 40%
Tuscany - 26%	Tuscany - 37%
Terraces - 42%	Terraces - 47%
Pavilion - 24%	Pavilion - 27%



Together, we can make a meaningful difference in our community.

~ Aesthetics at the estates ~

To keep our estates looking their best, faded road markings will soon be refreshed, starting in Tuscany estate and continuing through the remaining estates thereafter.

We will also be repainting peeling street light poles. As this work is not currently prioritised by Council, we are taking the initiative to maintain the estate's neat and attractive appearance.

At the same time, we will repair the foundations of electrical boxes that have deteriorated over the years and now pose a risk to children and pets. Each box will receive a new foundation, repaired doors, and secure locks to ensure they remain safely closed.

📞 Business hours of the WBHOA 📞

Please note that the business hours of the WBHOA are as follows:

Waterkloof Boulevard Estate (Marnus Sonnenberg, our Estate Manager - 072 639 2216):
08:00 to 16:00

Pretor (Managing Agent - Schalk van Niekerk, our portfolio manager - 021 001 9000):
08:30 to 16:30

After hours issues must please be addressed on the next day during working hours. After hours **security** issues must please be directed to the Security Supervisor at 076 801 6418

THE 8 STEP PROCESS FOR SENDING VISITOR INVITATIONS

Follow the below steps on how to invite and send your visitor an entry code using our ATG app:

STEP 1

Download and Open the ATG Digital App

STEP 2

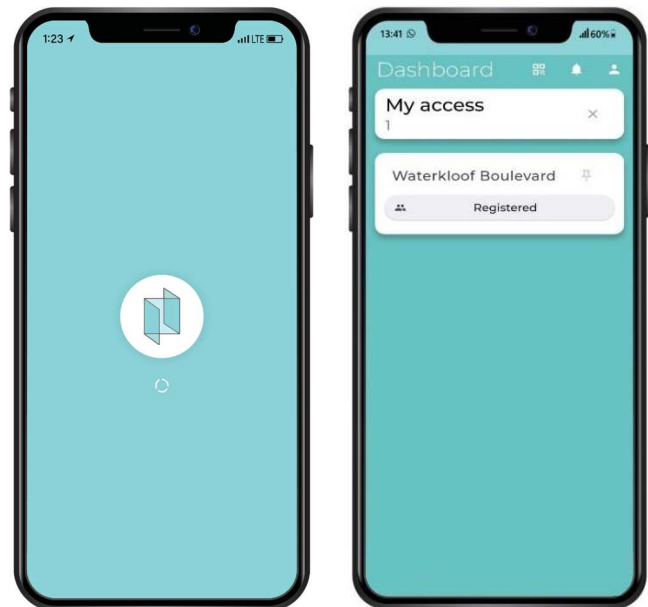
Create/Enter your password

STEP 3

Select Registered

STEP 4

Select the + icon at the bottom right corner of the screen



STEP 5

Start by entering in the Name, Surname and Reason/Category of your expected visitor


STEP 6

Follow the prompts and fill in all necessary information

STEP 7

Select Create

STEP 8

Select the  icon next to the invitation and share it with your expected visitor

